ivanti

Pulse Connect Secure Supported Platforms Guide 9.1R13

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Revision History

The following table lists the revision history for this document:

Date	Revision	Description
October 2021	9.1R13 Doc ver. 1.5	Windows Supported Platforms > Updated Windows version: marked as Compatible Mac OS Supported Platforms > Updated Mac OS version: marked as Compatible MDM Solutions: Added a row to "MobileIron Cloud"
September 2021	9.1R12 Doc ver. 1.4	 Hardware: Added a line on "For more information". Added a new table "Hypervisor Supported Platforms". Deleted some rows from the "Third-Party Applications" table.
June 2021	9.1R11.5 Doc ver. 1.2	Removed support for FireFox on macOS.
February 2021	9.1R11 Doc ver. 1.0	Updated supported platforms for JSAM
February 2021	9.1R11 Doc ver. 1.0	Initial Publication
December 2020	9.1R10 Doc ver. 1.0	Initial Publication
October 2020	9.1R9 Doc ver. 1.0.1	Updated the MDM Solutions section
October 2020	9.1R9 Doc ver. 1.0	Initial Publication

Date	Revision	Description			
September 2020	9.1R8.2 Doc ver. 1.0	Initial Publication			
July 2020	9.1R8, Doc ver. 1.0	Initial Publication			
May 2020	9.1R6, Doc ver. 1.0	Initial Publication			
April 2020	9.1R5, Doc ver. 1.0	Initial Publication			
January 2020	9.1R4, Doc ver. 1.1	EOL of NC and WSAM			
January 2020	9.1R4, Doc ver. 1.0	Initial Publication			
October 2019	9.1R3, Doc ver. 1.0	Initial Publication			
July 2019	9.1R2, Doc ver. 1.0	Initial Publication			

Introduction

This document describes the IT infrastructure and client environments that are compatible with this release.

In this document, we identify compatibility testing for this release with the following terminology:

- Qualified (Q) -Indicates that the item was systematically tested by QA for this release.
- Compatible (C)-Indicates that the item was not tested for this release, but based on testing done for previous releases, we support it.

Pulse Secure supports all items listed as qualified or compatible.

Hardware

You can install and use Release 9.1 software on the following platforms.

- PSA300
- PSA3000
- PSA5000
- PSA7000f
- PSA7000c
- Virtual Appliances (PSA-V) on ESXi, Hyper-V, Microsoft Azure, Amazon AWS, OpenStack KVM and Alibaba Cloud.
 - For more information, refer to "Hypervisor Supported Platforms" on page 16.

Windows Supported Platforms

The following table lists the **Supported Windows Platforms vs PCS features**:

Windows Platform	Browser s	Ad min UI	BY OD	Cross Platf orm Featu res	Advan ced HTML 5	Host Chec ker	PS AL	PSI S	Termi nal Servi ces	JSA M
Windows 11 Version 21H2 Profession al, 64-bit	Edge 92.0.902. 78(64- bit) Google Chrome 92.0.451 5.159 Firefox 91.0.2 Oracle JRE 8 Update 301	С	С	С	С	С	С	С	С	С
Windows 10 Version 21H1 (OS build 10.0.19043 .1110) Profession al, 64-bit	Internet Explorer 11 Edge 91.0.864. 71 Google Chrome 91.0.447 2.164	Q	Q	Q	Q	Q	Q	Ø	Q	Q

Windows Platform	Browser s	Ad min UI	BY OD	Cross Platf orm Featu res	Advan ced HTML 5	Host Chec ker	PS AL	PSI S	Termi nal Servi ces	JSA M
	Firefox ESR 78.12 Oracle JRE 8 update 291									
Windows 10 Version 20H2 (OS build 10.0.19042 .572) Profession al, 64-bit	Internet Explorer 11 Edge 86 Google Chrome 83 Firefox ESR 68 Oracle JRE 8, 9 and 10 update 251	С	С	C	Q	С	С	С	С	С
Windows 10 Version 2004 (OS Build 10.0.19041 .329)	Internet Explorer 11 Edge 83 Google Chrome 83	Q	Q	Q	Q	Q	Q	Q	Q	Q

Windows Platform	Browser s	Ad min UI	BY OD	Cross Platf orm Featu res	Advan ced HTML 5	Host Chec ker	PS AL	PSI S	Termi nal Servi ces	JSA M
Enterprise, 32-bit and 64-bit	Firefox ESR 68 Oracle JRE 8, 9 and 10 update 251									
Windows 10 Version 2004 (OS Build 10.0.19041 .264) Enterprise, 32-bit and 64-bit	Internet Explorer 11 Edge 83 Google Chrome 83 Firefox ESR 68 Oracle JRE 8, 9 and 10 update 144	С	С	С	-	С	С	С	С	С
Windows 10 Redstone 6 Version 1903	Internet Explorer 11 Edge Google Chrome 61	Q	Q	Q	-	С	Q	Q	Q	Q

Windows Platform	Browser s	Ad min UI	BY OD	Cross Platf orm Featu res	Advan ced HTML 5	Host Chec ker	PS AL	PSI S	Termi nal Servi ces	JSA M
(OS Build 10.0.18362 .338) 64-bit	Firefox ESR 60 Oracle JRE 8, 9 and 10 update 144									



From 9.1R2 release onwards, Network Connect (NC) client and legacy Windows Secure Application Manager (WSAM) client are not supported.

Mac OS Supported Platforms

The following table lists the **supported Mac OS platforms vs PCS features**:

Mac Platfor m	Brows ers	Adm in UI	BYO D	Advan ced HTML5	Cross Platfo rm Featur es	Host Chec ker	PSA L	PSI S	Termi nal Servic es	JSA M
MAC OS Monte rey Versio n 12.0	Safari 15.0, Java 8 update 301	С	С	С	С	С	С	1	-	С
Mac OS Big Sur Versio n 11.4	Safari 14.0, Chrom e 86, Java 8 update 291	Q	Q	Q	Q	Q	Q	1	-	Q
Mac OS Big Sur Versio n 11.0.1 (20B2 9)	Safari 14.0 Chrom e 86	С	С	С	С	С	С	ı	-	С

Mac Platfor m	Brows ers	Adm in UI	BYO D	Advan ced HTML5	Cross Platfo rm Featur es	Host Chec ker	PSA L	PSI S	Termi nal Servic es	JSA M
Mac OS Catalin a Versio n 10.15.5 64-bit	Safari 13.0, Chrom e 83, Oracle JRE, JDK 8, 9 and 10	Q	Q	Q	Q	Q	Q	-	-	Q
Mac OS Catalin a Versio n 10.15.3 64-bit	Safari 12.0, Chrom e 73, Oracle JRE, JDK 8, 9 and 10	С	С	-	С	Q	С	-	-	Q



- Pulse Secure Application Launcher supports Pulse Client and Host Checker.
- Network Connect Support EOL from 8.3R1 onwards on MAC platforms.

Linux Supported Platforms

The following table lists the **supported Linux platforms vs PCS features**:

Linux Platfor m	Browse rs	Admi n UI	BYO D	Cross Platfor m Feature s	Host Checke r	PSAL	PSIS	Termin al Service s	JSA M
Ubuntu 20.04 LTS	Firefox ESR 78.12, 64-bit	Q	Q	Q	Q	Q	Q	Q	Q
Ubuntu 16.04 LTS	Firefox ESR 78.7.1, 64-bit	С	-	С	С	С	-	-	С
Ubuntu 18.04 LTS	Firefox ESR 78.7.1, 64-bit	С	-	С	С	С	-	-	С

Hypervisor Supported Platforms

The following **Hypervisor Supported Platforms** table lists supported third-party applications:

Application	Support Summary	Qualified	Compatible
Virtual SA			
ESXi 7.0	PSA-V	Q	
ESXi 6.7 Update 2c	PSA-V	Q	
ESXi 6.5	PSA-V		С
ESXi 6.0	PSA-V		С
ESXi 5.5, 5.5 U3	PSA-V		С
OpenStack KVM			
Controller: CentOS 7.6 QEMU version: 2.12.0	PSA-V	Q	
Compute: Ubuntu 8.04.2 LTS QEMU version: 3.1.0	PSA-V	Q	
Hyper-V			
Microsoft Hyper- V Server 2016 and 2019		Q	
Microsoft Hyper- V Server 2012 R2			С



The table specifies the qualified or compatible versions for the Hypervisors. Customers can deploy PCS on other versions at their own discretion.

Pulse Secure Installer Service

Pulse Secure Installer Service is supported for the following client applications:

- Host Checker
- Pulse Collaboration
- Terminal Services

Cross-Platform Features

The Pulse Connect Secure supports the following features on multiple platforms:

- File Browsing
- HTML5 RDP
- Java Secure Application Manager (JSAM)
- Premier Java Applet
- Pulse Collaboration
- Secure Terminal Access
- Web Browsing

Pulse Secure Application Launcher (PSAL) Support

Pulse Connect Secure 8.2R1 introduced a new mechanism, "Pulse Secure Application Launcher" (PSAL), for launching and installing Pulse Secure clients from a web browser which have deprecated Java Plugin, ActiveX technologies and have restrictions on Java.

- Supported on Mozilla Firefox, Google Chrome and Edge browsers on Windows Platform
- Supported on Safari 12 and Chrome 61 on Mac OS High Sierra 10.13 and Mac OS Mojave 10.14

Details are listed in Windows Supported Platforms.

Pulse Application Launcher supports the delivery and installation of the following Components:

- Pulse Desktop Client
- Host Checker
- Pulse Collaboration
- Terminal Services
- Terminal Services Premiere JAVA Applet (HOB Applet)
- Java Secure Application Manager

Pulse Desktop Client

See the Pulse Secure Desktop Client Supported Platforms Guide.

Pulse Secure Collaboration Client Recommendations

The following table lists the **Recommended Minimum Platform Requirements for Pulse Secure Collaboration Client**:

Component	Requirements
СРИ	1 GHz or more for Windows Client.
CPO	1 GHz G4 or Intel processor for a Mac.
Memory	256 MB of available RAM or more.
	For best results, use 16 bits.
Color Quality	8 bits, 16 bits, 24 bits, and 32 bits are also supported.
Monitor Resolution	1024 x 768 pixels. Up to 2048 x 2048 pixels is supported.

 Pulse Secure Collaboration Client is not supported on Mac PowerPCs. It is supported only on Intel-based Mac machines.



• Pulse Collaboration sharing features are not supported on Ubuntu 12.04, Linux openSUSE 11.x, 10.x, and Linux openSUSE 12.1.

Pulse Secure Mobile Client

The following table lists the **Supported Mobile Platforms for the Pulse Secure Mobile Client**:

Mobile Platforms	Active Sync	Host Checker	HTML5 RDP	VPN	Pulse Collaboration
Android 8.1, 9.0,10.0, 11.0	С	С	С	С	1
10S 11.x, 12.x, 13.x, 14.x	С	С	С	С	С
iOS 10.2.1, 9.3.5	Q	Q	Q	Q	Q

Platform Support for Device Onboarding

The following **Device Onboarding Features** table lists Device onboarding features that are qualified with this release:

Operating System/Feature	VPN	Certificate	WiFi	Secure Email
IOS 14.x, 13.x, 12.x, 11.x, 10.x, 9.x	Q	Q	Q	Q
Android 11.x, 10.x, 9.x, 8.x	Q	Q	Q	-
Windows 10 Windows 8.1	-	Q	Q	-
Mac OS X 10.12, Safari 9.0 & Safari 10.0 Mac OS X 10.10.5, Safari 8.0.8 Mac OS X 10.9.5 Safari 7.0.x	-	Q	Q	-
Mac OS Big Sur Version 11.0.1 (20B29) Mac OS Catalina Version 10.15.5 64-bit	-	Q	Q	-

MDM Solutions

The following **MDM Vendors** table lists the requirements for integration with mobile device management (MDM) vendors:

Solution	Qualified	Compatible
AirWatch		
Cloud service	19.11.1.5	19.03.0.6
Appliance OS		С
Virtual appliance OS	Q	
MobileIron		
Cloud service	10.5.0.0.107R	10.1.0.2
MobileIron Cloud	79	
Appliance OS		С
Virtual appliance OS	Q	
Microsoft Intune		
Cloud service	Release version 2106	
Pulse Workspace		
Cloud service	1.8.0-1628	

Platform Support for AAA

The following **Third-Party AAA Servers** table lists supported third-party AAA servers:

Third-Party AAA Server	Qualified	Compatible
	Windows Server 2019	
Active Directory*	Windows Server 2016	Windows Server 2008 R2
retive Birectory	Windows Server 2012 R2**	Windows Server 2003
	Windows Server 2019	W. L G 2000 P2
LDAP using Microsoft Active Directory	Windows Server 2016	Windows Server 2008 R2
Active Directory	Windows Server 2012 R2	Windows Server 2003
LDAP using Novell eDirectory		Novell Client for Windows 2000/XP Version 4.91 SP2
LDAP using Sun ONE iPlanet Server		Sun ONE Directory Server 5.2
LDAD (athorophysical		С
LDAP (other standards- compliant servers)	OpenLDAP 2.3.27	Authentication and authorization based on user attributes or group membership.
	Steel-Belted RADIUS (SBR) 6.1	Azure MFA Radius
RADIUS	Defender 5.2	Windows IAS 2008
	RSA Authentication Manager 8.4.0.3.0	RSA Authentication Manager 8.3
DADUIG ID C C	Steel-Belted RADIUS	Windows NPS 2012 R2
RADIUS IPv6 Support	(SBR) 6.1	Free-RADIUS 2.1
RADIUS (other standards-compliant servers)		С
ACE	RSA Authentication Manager 8.4.0.3.0	RSA Authentication Manager 8.3

Third-Party AAA Server	Qualified	Compatible	
		RSA Authentication Manager 8.2	
		RSA Authentication Manager 8.1	
		RSA Authentication Manager 8.0 SP4	
	CA Siteminder 12.7	CA Siteminder 5.5	
Siteminder	CA Siteminder 12.52 SP1		
	CA Siteminder 12.0 SP3	CA Siteminder 6.0 SP4	
	Windows Server 2019	W/m days Camara 2000D2	
Certificate	Windows Server 2016	Windows Server 2008R2 RSA Keon Certificate Manager 6.5.1	
	Windows Server 2012 R2		
Certificate (other standards-compliant servers)		С	
		Azure AD	
SAML*** 2.0, 1.1	PingFederate 6.4.1.1	Microsoft ADFS 2.0 (Server 2008 R2)	
		Oracle Identity Federation 11.1.1.2.0	
SAML 2.0, 1.1 (other standards-compliant servers)		С	

^{*}Additional requirements and limitations apply. See the *Active Directory* section in the *PCS Administration Guide*.

^{**} Applicable only for New AD mode Auth server.

^{***}For information on the SAML SSO profiles, bindings, and protocols that we support, see the Supported SAML SSO Profiles section in the PCS Administration Guide.

Third-Party Applications

The following **Third-Party Applications** table lists supported third-party applications:

Application	Support Summary	Qualified	Compatible
Outlook Web Access (OWA)			
OWA 2019	Web Profiles (Rewriter, Passthrough Proxy)	Q	
OWA 2016	Web Profiles (Rewriter, Passthrough Proxy)	Q	
OWA 2013 SP1	Web Profiles (Rewriter, Passthrough Proxy)	Q	
OWA 2010 SP2, SP1	Web Profiles (Rewriter, Passthrough Proxy)		С
OWA 2007	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint			
SharePoint 2019 (Classic UI only)	Web Profiles (Rewriter, Passthrough Proxy)	Q	
SharePoint 2016	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint 2013 SP1	Web Profiles (Rewriter, Passthrough Proxy)		С
SharePoint 2010, 2007	Web Profiles (Rewriter, Passthrough Proxy)		С
IBM Domino			
Lotus iNotes 9.0	Web Profiles (Rewriter, Passthrough Proxy)	Q	
Lotus iNotes 8.5.3	Web Profiles (Rewriter, Passthrough Proxy)		С
Lotus Connect 3.0, 2.5	Rewriter		С
Citrix			

Application	Support Summary	Qualified	Compatible
Citrix Virtual Apps and Desktops 7 1912 LTSR	HTML5 Access and CTS	Q	
Citrix Virtual Apps and Desktops 7 below 1912	HTML5 Access and CTS		С
Citrix StoreFront 1912 LTSR	HTML5 Access and CTS	Q	
Citrix StoreFront versions 3.16 and below	HTML5 Access and CTS		С
Citrix StoreFront with HTML5 Access	Custom Web Profile		С
Citrix Listed Applications with Server 6.5 SP1, 6.0, 7.6, 7.8	Citrix Terminal Services		С
Citrix Workspace version 2002	Web, Terminal Services and SAM Profile	Q	
Citrix Receiver versions below 4.11	Web, Terminal Services and SAM Profile		С
Citrix Virtual Apps and Desktops 7 1912 LTSR	Citrix Terminal Services	Q	

Application	Support Summary	Qualified	Compatible
Citrix XenApp and XenDesktop 7.18 and below	Citrix Terminal Services		С
Citrix Virtual Apps and Desktops 7 1912 LTSR	VDI Profiles	Q	
Citrix XenDesktop 7.15 and below	VDI Profiles		С
Citrix Web Interface 5.4 Web Profiles	Rewriter, JSAM, and WSAM	Q	
VMWare			
VMWare Horizon View Connection Server version 8.0, 8.1	Rewriter	Q	
VMWare Horizon View Connection Server version 7.12	Rewriter	Q	
VMWare Horizon View Connection Server version 7.12	Rewriter	Q	

Application	Support Summary	Qualified	Compatible
VMWare Horizon View Connection Server versions below 7.12	Rewriter		С
VMWare Horizon Agent version 8.0, 8.1	VDI Profiles	Q	
VMWare Horizon Agent version 7.12	VDI Profiles	Q	
VMWare Horizon Agent versions below 7.12	VDI Profiles		С
VMWare Horizon View HTML Access version 5.4	VDI Profiles	Q	
VMWare Horizon View HTML Access versions below 5.4	VDI Profiles		С
VMWare Horizon View Client version 8.0	VDI Profiles	Q	
VMWare Horizon View Client version 5.4	VDI Profiles	Q	

Application	Support Summary	Qualified	Compatible
VMWare Horizon View Client versions below 5.4	VDI Profiles		С
VMWare View Server version 4.6, 5.0, 5.1, 2.3.x	VDI Profiles		С
Exchange ActiveSync			
Office 365	Secure Mail Resource Profile	Q	
Exchange 2016	Secure Mail Resource Profile	Q	
Exchange 2013, 2010 SP1, and 2007	Secure Mail Resource Profile		С
ESAP Package			
ESAP 3.4.8 (default version)	Host Checker	Q	
ESAP 3.3.5 (minimum version)	Host Checker	Q	

Change History

The following table lists the changes made to this document from the previous release:

Section	Add/Update	Drop or Moved	Effective Release	Notes
Windows Supported Platforms	Updated Windows version		9.1R13	Compatible
Mac OS Supported Platforms	Updated Mac OS version		9.1R13	Compatible
MacOS Supported Platforms	Updated with MacOS Big Sur 11.0 versions		9.1R10	Compatible
MDM Solutions	Updated with cloud service versions		9.1R9	Qualified
Windows Supported Platforms	Updated with Windows 10 Version 20H2		9.1R9	Compatible
Windows Supported Platforms	Updated with Windows 10 Version 2004		9.1R8	Qualified
MacOS Supported Platforms	Updated with MacOS Catalina and MacOS Mojave latest versions		9.1R8	Qualified
Windows Supported Platforms	Updated with Windows 10 Version 2004		9.1R6	
Windows Supported Platforms		Removed support for Windows 7	9.1R5	
Windows Supported Platforms	Updated Host Checker feature		9.1R5	

Section	Add/Update	Drop or Moved	Effective Release	Notes
MacOS Supported Platforms	Updated Host Checker feature		9.1R5	
Third-Party Applications	Updated ESAP Package default version 3.4.8		9.1R5	
Windows Supported Platforms	Updated with Redstone 6 OS Build 1909		9.1R4	Qualified in this release
Third-Party Applications	Updated SharePoint, VMware and Citrix sections		9.1R4	Qualified in this release
Third-Party Applications	Added support for ESXi 6.7 Update 2c		9.1R3	Qualified in this release
Platform Support for AAA	Added Windows Server 2019		9.1R3	Qualified in this release
Windows Supported Platforms	Added Windows 10 Redstone 6		9.1R2	Added Windows 10 Redstone 6 compatible
Platform Support for AAA	Added RSA AM 8.4.0.3.0 support for RADIUS and ACE servers		9.1R2	Qualified in this release
Mac OS Supported Platforms				
Pulse Secure Application Launcher (PSAL) Support	Added Chrome 61 support		9.1R1	Qualified in this release
Linux Supported Platforms	Added openSUSE Linux with Host Checker support		9.1R1	